

Job Title: Referral and linkage officers

Reports to: Field Program Manager

Location: Kampala, Mukono, Wakiso, Uganda

Terms: Full Time

Salary/rate: Competitive

Number: 3 positions

Project overview:

Bulumu Healthcare International is a member of the Jhpiego led consortium implementing a five-year Urban Health Activity in Kampala, Mukono and Wakiso with funding from the United States Agency for International Development (USAID). The Activity aims to strengthen urban health systems and improve equitable health outcomes among all urban dwellers by working with districts, municipalities, and the Kampala Capital City Authority to provide quality primary healthcare services. It also focuses on optimizing available resources and enhancing private sector capacity to ensure sustainable improvements in health outcomes and a more resilient urban healthcare system. The Activity will address poor quality of care, congestion in public health facilities, uncoordinated referral system, weak community and surveillance structures, limited private sector capacity, and gaps in enabling environment results in poor health outcomes. The project's key expected results include the following: improved access to and use of quality, maternal, newborn and child health (MNCH), family planning/reproductive health (FP/RH), nutrition, and malaria services and improved disease outbreak response.

Position purpose

A Referral and Linkages Officer will work closely with the Wakiso and Mukono districts, Kampala Capital City Authority in the coordination and functionalization of the KMA referral system towards ensuring a seamless, coordinated efficient patient referral system in the Urban Health Activity. The officer will be responsible for establishing and maintaining strategic relationships with external organizations and individuals to facilitate referrals, collaborations, and partnerships in KMA.

Their duties typically include:

- Developing and implementing referral strategies between public to public, private to public, private to private health facilities as well as community to health facility referrals to increase access to appropriate and timely healthcare services.
- Establishing and maintaining relationships with referral sources, such as healthcare providers, and community structures including resource persons.
- In partnership with MOH and KMA coordinate the referral process, ensuring that referrals are made efficiently and effectively.
- Providing information and support to individuals seeking referrals.

- Collaborating with internal teams to ensure seamless transitions for clients receiving referrals including supporting the actioning of the referral feedback mechanism.
- Using the CQI approach support the monitoring and evaluation of referral outcomes to improve processes and outcomes
- Maintaining accurate records of referrals and partnerships.

Experience and Skills

- Minimum of three (3) years' experience working on donor-funded health programs with a preference for experience in RMNCAH
- Proven professional experience working with urban districts and health facilities especially in RMNCAH will be an added advantage.
- Ability to prioritize amongst competing demands with minimal supervision.
- Willingness to travel within the Kampala Metropolitan Area.
- Computer literacy in MS Office applications including Word, Excel, Power Point, and Outlook.
- Good oral and written English communication skills required.

Qualifications:

Bachelor's degree in any medical field/ Diploma in midwifery, nursing or clinical medicine. Training in emergency medicine/leadership/project management is desired. Experience working with patient referral systems will be an added advantage

Job Application procedure:

Suitably qualified and interested candidates should send their cover letter and CV through email: admin@bulamuhealthcare.org. **Please visit our website:** www.bulamuhealthcare.org for detailed Job Descriptions.

Deadline for applications: January 10, 2025. **Only successful candidates will be contacted**

Note: Bulamu Healthcare is an equal opportunity employer. Any attempt of influencing the recruitment process will lead to automatic disqualification. The public is further strongly advised to avoid fraudsters masquerading to be recruiting on Bulamu Healthcare's behalf using WhatsApp and other unofficial means of communication.